Ontario

Results-based Plan Briefing Book 2013-14

Ministry of Citizenship and Immigration

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Ministry of Citizenship and Immigration

Ontario

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PART 1
PUBLISHED RESULTS-BASED PLAN 2013-14

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PART I: PUBLISHED RESULTS-BASED PLAN 2013-14

1.1 MINISTRY OVERVIEW

1.1.1 Vision

The Ministry of Citizenship and Immigration (MCI), which serves two ministers (Minister of Citizenship and Immigration and the Minister Responsible for Women's Issues), has lead responsibility for immigration and newcomer settlement, the

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voluntary and not-for-profit sector, provincial honours and awards, and women's issues.

The ministry's vision is: "A diverse and inclusive society where all people contribute to a strong economy, caring society and enhanced quality of life."

To achieve this vision, the ministry works in partnership with other provincial ministries, other levels of government, the public, and the private and not-for-profit sectors to develop and implement policies and programs that:

- Maximize the benefits of immigration for newcomers and Ontario by enabling and supporting their successful economic and social integration;
- Promote and recognize greater social inclusion, civic and community engagement, and volunteerism;
- Build a society free of violence against women and increasing women's economic independence and security; and
- Provide accessible, inclusive and respectful service to Ontario's diverse communities.

1.1.2 Ministry Contribution to Priorities and Results

The ministry is undertaking a number of activities in order to align with government priorities and enhance service delivery.

Immigration:

Priority – Maximize the Economic and Social Benefits of Immigration

Supporting Ontario's economic growth and prosperity, the economic outcomes of immigrants will be improved through increased coordination of programs and services, more local participation, and enhanced consultation.

The key activities to support this priority include:

- Developing and implementing Ontario's first **Immigration Strategy**. The Strategy sets a new direction for how we select, welcome and help immigrants to our province. The strategy provides the ministry with a strategic framework to engage with partners and develop more coordinated services to better serve the changing needs of Ontario's newcomers.

- Selecting immigrants to support economic growth through Opportunities Ontario: Provincial Nominee Program (PNP) which allows employers and investors to attract highly skilled workers and international students to meet their human resource needs and help Ontario compete globally.

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- PNP facilitates the attraction and retention of highly skilled employees by fast-tracking the immigration application process for skilled workers and international students. The program benefits Ontario employers who are having difficulty in finding skilled workers and gives them the opportunity to hire international students or foreign workers. PNP also benefits investors who want to bring in key personnel and it enables the retention of international students who want to stay in Ontario at the Masters and PhD levels.

- The Minister of Citizenship and Immigration will launch the Minister's Employers' Table, to better support employer immigration needs and explore ways to improve labour market outcomes for Ontario's immigrants.

- Leading the ongoing enhancement of OntarioImmigration.ca, a portal that links newcomers, prospective immigrants and employers to information and resources, and offers municipalities the opportunity to showcase their communities and provide relevant local information.

- Supporting community-based delivery of settlement services for newcomers by providing information, referrals, orientation, and facilitating social and economic integration through the Newcomer Settlement Program.

- Improving access through the Language Interpreter Services program to shelters, the justice system, as well as social and health care services to victims of domestic violence who do not speak English or French. The program has expanded to support victims of sexual violence including those exploited by human trafficking and victims who are deaf or hard of hearing.

- Continuing to improve and enhance Ontario's Adult Non-Credit English as a Second Language (ESL) / French as a Second Language (FSL) Training Program to ensure that the program is more learner-focused and results-based, aligns with provincial objectives for adult education programs and is better coordinated with the federal language training program.

- Continuing initiatives to ensure that immigrants have the opportunity to fully utilize their skills within the Ontario labour market as quickly as possible by:

    - Continuing to implement the *Fair Access to Regulated Professions and Compulsory Trades Act* (FARPACTA) to ensure fair and transparent licensing and certification processes for internationally trained individuals (through the Office of the Fairness Commissioner);
    - Assisting internationally trained individuals to navigate through licensure, registration and certification processes to practise in a regulated profession or compulsory trade in Ontario through Global Experience Ontario (GEO);
    - Providing occupation-specific and workplace language training programs;
    - Encouraging employers to recognize the skills of immigrants; and

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- Leading Ontario's participation in the Pan-Canadian Framework for the Assessment and Recognition of Foreign Qualifications.

- Supporting Ontario Bridge Training programs for internationally trained individuals to get licensed and find employment that is commensurate with their skills and experience.

- Connecting newcomers and employers through the Municipal Immigration Information Online Program by focusing on activities that address:

  - Employment needs of Ontario communities to attract and retain internationally trained individuals;
  - Support for newcomers in obtaining employment; and
  - Awareness of the benefits of hiring newcomers and reducing barriers they face in entering the labour market.

Citizenship:

Priority – Supporting jobs and economic growth through partnering with the not-for-profit sector and promoting greater social inclusion, civic and community engagement, and recognition.

The following activities support this priority:

- Working with stakeholders and other ministries to develop and deliver initiatives that help support jobs and economic growth through active volunteer participation and effective not-for-profit (NFP) organizations.

- Building on relationships with NFP stakeholders to address significant challenges and enhance the capacity of organizations and involvement of volunteers.

- Delivering provincial recognition programs (e.g., Volunteer Service Awards, the June Callwood Outstanding Achievement Award for Volunteerism, the Ontario Medal for Good Citizenship, the Ontario Medal for Young Volunteers) in partnership with the Lieutenant Governor's Office, other ministries, municipalities and schools. The Ontario Honours and Awards programs recognize the contributions Ontarians make to their communities and to the province.

Women's Issues – Ontario Women's Directorate:

The Ontario Women's Directorate (OWD) provides advice and support to the Minister Responsible for Women's Issues and government ministries on issues affecting women's equality. OWD priorities are promoting women's economic independence and security and ending violence against women.

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These priorities are achieved through:

- Leading and building partnerships across ministries, and working with stakeholders to address women's economic independence and security and violence against women.

- Providing grants for innovative programs and public education campaigns that support best practices in fostering women's economic independence and security and safety.

Priority – Promoting women's economic independence and security

OWD supports initiatives that advance women's equality through promoting women's economic independence and security. This includes investments in:

- Employment training and supports to help women who have experienced domestic violence, or are at risk of domestic violence, build their economic independence and security.

- Pre-apprenticeship training for low-income women to enter higher paying jobs in skilled trades and information technology sectors.

- Employment supports delivered by women's centres across the province.

- Microlending programs to support self-employment of low-income women.

Priority – Ending violence against women

Violence against women is a serious, pervasive problem that affects communities and devastates lives across the province. OWD works in partnership with government ministries and community partners to implement a wide range of public education and training initiatives throughout Ontario to prevent violence from happening in the first place and to provide better supports for women when it does occur.

OWD is working with partners to implement *Changing Attitudes, Changing Lives: Ontario's Sexual Violence Action Plan* which was launched in March 2011. The Action Plan takes a collaborative approach focused on public education, improving and expanding services for survivors, and strengthening the criminal justice response. OWD coordinates implementation of the *Sexual Violence Action Plan* initiatives across ministries.

OWD is also continuing to work across ministries and with partners in the community, education, health care and justice sectors, on the development and implementation of initiatives that support the government's *Domestic Violence Action Plan* and respond to the recommendations of the *Domestic Violence Advisory Council*.

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Aboriginal women experience much higher rates of violence compared to non-Aboriginal women and efforts to end violence against Aboriginal women require a unique and distinct approach. The OWD is co-leading a joint working group on Violence Against Aboriginal Women, which is developing and implementing strategies to respond to all forms of violence against Aboriginal women.

1.1.3 Ministry Programs and Activities

The ministry's Results-based Plan for 2013-14 directly supports key government priorities of a **"Highly Skilled Workforce," "Vibrant and Strong Communities"** and **"A Fair Society"** by improving the economic and social outcomes of women and newcomers, increasing the competitiveness of employers, strengthening the capacity of the not-for-profit sector and strengthening Ontario's economy and innovation agenda.

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The tables below illustrate the ministry's key strategies and expected results for this fiscal year (2013-14).

"Highly Skilled Workforce"
MCI's Key Strategies for 2013-14
The ministry's key strategies to support a "Highly Skilled Workforce" in 2013-14 include: • Implementing initiatives as part of Ontario's Immigration Strategy, which aims to: o Attract a skilled workforce and grow a stronger economy; o Help newcomers and their families achieve success; and o Leverage the global connections of our diverse communities. • Delivering Ontario's Provincial Nominee Program (PNP) to help address the human resource needs of Ontario employers/investors and enhance the ability to attract international students. • Working with partner ministries in the development of policies and programs that support newcomers' economic and social integration. • Supporting Ontario Bridge Training programs for internationally trained individuals to get licensed and find employment that uses their skills and experience. • Through a Strategic Partnership with the Ministry of Training, Colleges and Universities (MTCU) and the Ontario College of Trades, Global Experience Ontario (GEO) will continue to develop tools to assist pre and post-arrival internationally trained individuals so that they have accurate information about working in the trades and non-health regulated professions. • Enhancing Adult Non-Credit Language Training ESL/FSL programs to help newcomers acquire the language skills they need to integrate socially and economically. • Ensuring that immigrants have the opportunity to fully utilize their skills within the Ontario labour market as quickly as possible by supporting the implementation of the: o Pan-Canadian Framework for the Assessment and Recognition of Foreign Qualifications; and o *Fair Access to Regulated Professions and Compulsory Trades Act.* • Launching the Minister's Employers' Table in Spring 2013, to better

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support employer immigration needs and explore ways to improve labour market outcomes for Ontario's immigrants.

- Implementing employment training and other initiatives, including microlending programs, to promote women's economic independence and security.

Expected Results

- Increased competitiveness of Ontario businesses and strengthened the province's economy through the successful attraction and retention of skilled workers and international graduates in Ontario.
- Skilled newcomers getting their licence, certificate, and/or employment as a result of bridge training programs.
- Internationally trained individuals in Ontario will have access to relevant and current information on how to navigate the trades system and be enabled to practice in their profession.
- Improved foreign qualifications assessment and recognition processes in Canada so that newcomers can begin working in their fields faster.
- Newcomers acquiring the language skills they need to integrate socially and economically.
- Increased employment and self-employment opportunities for low-income women and women who are victims or at risk of domestic violence.

"Vibrant and Strong Communities"

MCI's Key Strategies for 2013-14

The ministry's key strategies to support "Vibrant and Strong Communities" in 2013-14 include:

- Leading the ongoing enhancement of OntarioImmigration.ca to link newcomers, prospective immigrants and employers who need information and resources.
- Connecting newcomers and employers through the Municipal Immigration Information Online Program (MIIO), and providing municipalities the opportunity to showcase their communities and provide relevant local information.
- Supporting comprehensive, community-based settlement services for newcomers through the Newcomer Settlement Program.
- Continuing to implement recommendations from the Partnership Project report for the government to be more responsive, supportive and

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"Vibrant and Strong Communities"

accessible to not-for-profit (NFP) organizations.
• Partnering with the NFP sector through the Strategic Partnership Initiatives program by:
  ○ Releasing a Partnership Project Report update;
  ○ Launching an online channel that will provide a directory to government funding programs as well as legal and regulatory information; and
  ○ Promoting greater awareness of the value of active citizenship and volunteering.
• Recognizing the contributions Ontarians make to their communities and to the Province.
• Supporting broader gender diversity on the boards and in senior management of major businesses, not-for-profit firms and other large organizations.

Expected Results
• Employers educated on the benefits of attracting, recruiting and retaining highly skilled immigrants. • Newcomers helped to connect with the services they need to help them settle in Ontario. • A strong, effective and responsive partnership between the government of Ontario and the NFP sector. • Reinvigorated volunteerism in the province. • Increased participation of women on boards and in senior management.

"Fair Society"
MCI's Key Strategies for 2013-14

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"Fair Society"

The Ministry's key strategies to support a "Fair Society" in 2013-14 include:
• Supporting training programs that strengthen the leadership skills of Aboriginal women.
• Implementing a wide range of innovative initiatives that support the government's *Domestic Violence and Sexual Violence Action Plans* and the *Strategic Framework to End Violence Against Aboriginal Women*, including:
  ○ Providing training and resources to service providers in the health, education, justice and social services sectors to improve their skills in identifying and supporting women experiencing violence; and
  ○ Implementing public education campaigns to change attitudes and mobilize communities to intervene early and stop violence before it happens.

Expected Results
• A broad spectrum of partners engaged in prevention of violence against women through the development and delivery of public education. • Earlier identification of women at risk of violence and more efficient/effective supports for victims. • Increased participation of women in the social and economic life of Ontario through innovative initiatives to increase women's leadership opportunities and to end violence against women.

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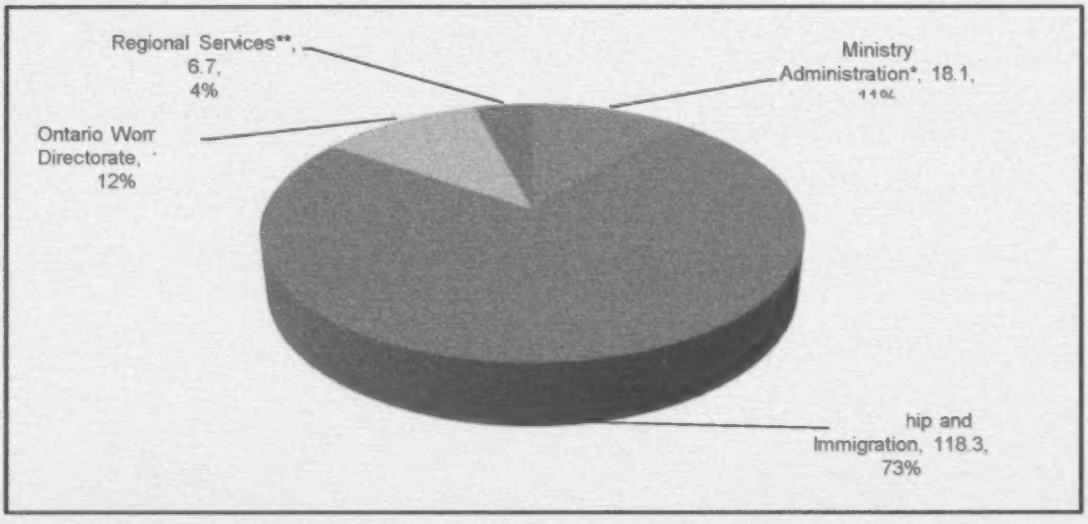
The Ministry of Citizenship and Immigration's investment to government priorities in 2013-14 is illustrated in the following chart.

Ministry Allocation of 2013-14 Base Spending ($161.4M)



* The Corporate Services Division within Ministry Administration serves the Ministry of Citizenship and Immigration and the Ministry of Tourism, Culture and Sport.

** The Regional Services Branch serves the Ministry of Citizenship and Immigration and the Ministry of Tourism, Culture, and Sport.

Table 1: Ministry Planned Expenditures 2013-14 ($M)

Operating (1)	**104.0**
Capital	**0.0**
TOTAL	**104.0**

Note 1: Operating total includes (57.5M) in consolidation adjustments.

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1.2 HIGHLIGHTS OF 2012-13 ACHIEVEMENTS

In 2012-13, MCI continued to deliver results that support the government's key priorities. Highlights of these results include:

- Launching A New Direction: Ontario's Immigration Strategy on November 5, 2012;
- Convening the Partnership Forum, with representatives from the not-for-profit and corporate sectors and working to implement recommendations from the Partnership Project Report; and
- Implementing the new Microlending for Women in Ontario program to help hundreds of low-income women build and grow their own businesses.

Further details of these and other achievements are included in Appendix 1, the Ministry's annual report.

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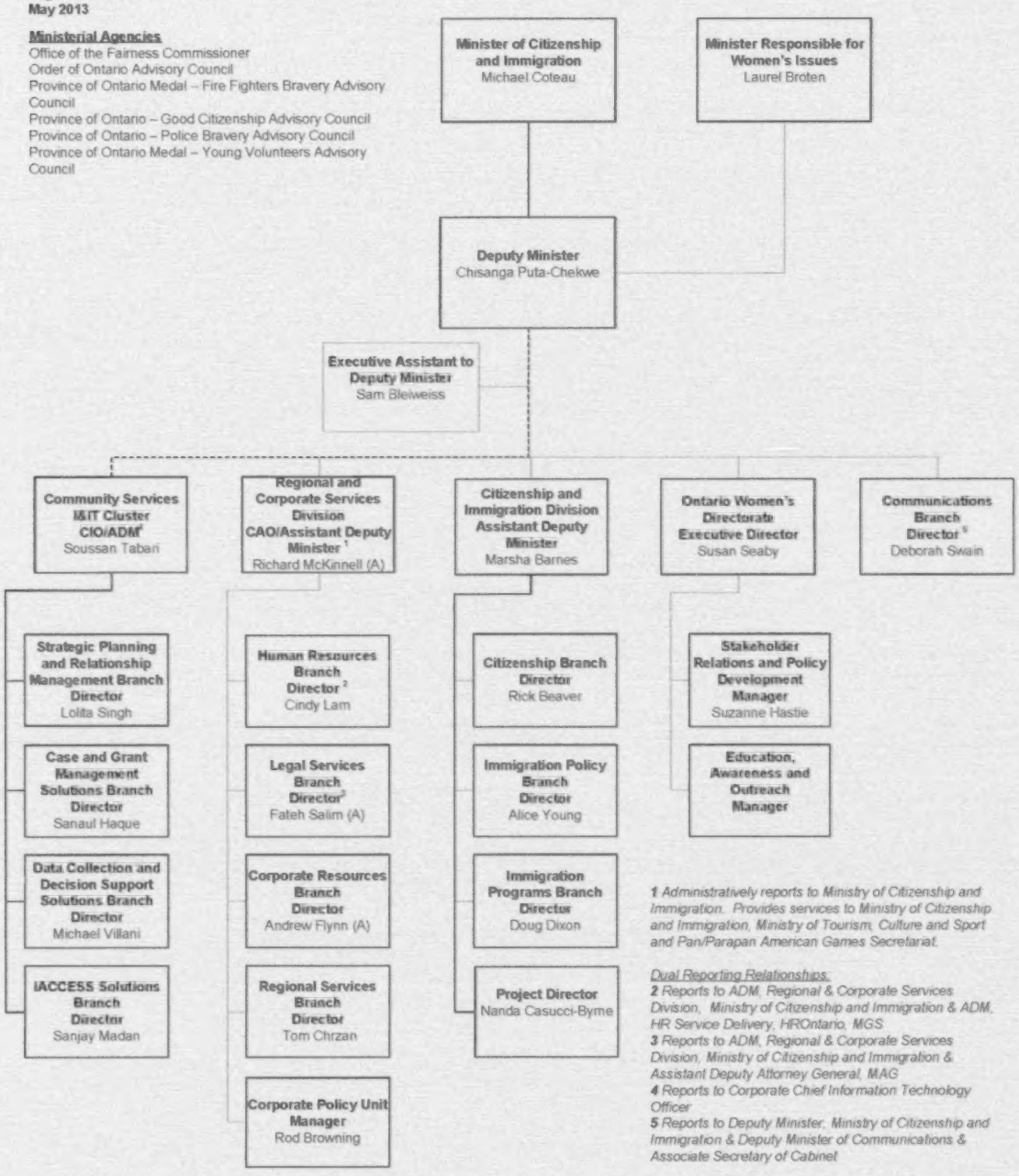
1.3 MINISTRY ORGANIZATION CHART

Ministry of Citizenship and Immigration

Organization Chart
May 2013

Ministerial Agencies
Office of the Fairness Commissioner
Order of Ontario Advisory Council
Province of Ontario Medal – Fire Fighters Bravery Advisory Council
Province of Ontario – Good Citizenship Advisory Council
Province of Ontario – Police Bravery Advisory Council
Province of Ontario Medal – Young Volunteers Advisory Council



1 Administratively reports to Ministry of Citizenship and Immigration. Provides services to Ministry of Citizenship and Immigration, Ministry of Tourism, Culture and Sport and Pan/Parapan American Games Secretariat.

Dual Reporting Relationships:
2 Reports to ADM, Regional & Corporate Services Division, Ministry of Citizenship and Immigration & ADM, HR Service Delivery, HROntario, MGS
3 Reports to ADM, Regional & Corporate Services Division, Ministry of Citizenship and Immigration & Assistant Deputy Attorney General, MAG
4 Reports to Corporate Chief Information Technology Officer
5 Reports to Deputy Minister, Ministry of Citizenship and Immigration & Deputy Minister of Communications & Associate Secretary of Cabinet

(A) Denotes "Acting"

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1.4 AGENCIES, BOARDS AND COMMISSIONS (ABCs)

The Ministry's agencies, boards and commissions are the:

Advisory Council to The Order of Ontario:

The Order of Ontario is the province's highest official honour. An independent Advisory Council recommends individuals to receive this honour in recognition of their excellence and achievement in Ontario and around the world.

Office of the Fairness Commissioner (OFC):

The OFC is responsible for assessing the registration practices of regulated professions. Its purpose is to make sure these practices are transparent, objective, impartial and fair for anyone applying to practice his or her profession, particularly for internationally trained individuals.

Ontario Medal for Young Volunteers Advisory Council:

An independent Advisory Council recommends youth, between the ages of 15 and 24, to receive the Ontario Medal for Young Volunteers in recognition of their outstanding volunteer achievements.

Province of Ontario Medal for Firefighters Bravery Advisory Council:

An independent Advisory Council recommends firefighters to receive the Ontario Medal for Firefighter Bravery in recognition of their acts of outstanding courage and bravery while on or off duty.

Province of Ontario Medal for Police Bravery Advisory Council:

An independent Advisory Council recommends police officers to receive the Ontario Medal for Police Bravery in recognition of their acts of outstanding courage and bravery while on or off duty.

Province of Ontario Medal for Good Citizenship Advisory Council:

An independent Advisory Council recommends individuals to receive the Ontario Medal of Good Citizenship in recognition of their outstanding long-term efforts and outstanding contributions to the well-being of their communities.

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Summary of ABCs' Financial Data:

Name	2013-14 Expenditure Estimates	2013-14 Revenue Estimates	2012-13 Expenditure Interim Actuals	2012-13 Revenue Interim Actuals	2011-12 Expenditure Actuals	2011-12 Revenue Actuals
Advisory Council to the Order of Ontario	N/A	-	N/A	-	N/A	-
Office of the Fairness Commissioner	1,689,900	-	1,346,900	-	2,032,900	-
Ontario Medal for Young Volunteers Advisory Council	N/A	-	N/A	-	N/A	-
Province of Ontario Medal for Fire Fighters Bravery Advisory Council	N/A	-	N/A	-	N/A	-
Province of Ontario Medal for Police Bravery Advisory Council	N/A	-	N/A	-	N/A	-
Province of Ontario Medal for Good Citizenship Advisory Council	N/A	-	N/A	-	N/A	-

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1.5 LEGISLATIVE BACKGROUND AND LIST OF STATUTES

The current Ministry of Citizenship and Immigration was established by Order-in-Council number 1478/2005. This Order-in-Council sets out the powers and duties of the Minister and the Ministry and provides the Acts for which the Minister is responsible.

LEGISLATION

According to Order-in-Council 1478/2005, as amended by O.C. 556/2007 and O.C. 1766/2009, O.C. 1326/2010, O.C. 1566/2011 and O.C. 564/2012, the Minister of Citizenship and Immigration is responsible for the administration of the following Acts:

Fair Access to Regulated Professions and Compulsory Trades Act, 2006, S.O. 2006, c. 31

To practise in a profession in Ontario, practitioners must be registered by the governing body of the profession. The purpose of the Act is to help ensure that regulated professions and individuals applying for registration by regulated professions are governed by registration practices that are transparent, impartial, objective and fair.

The regulated professions to which the Act applies are listed in Schedule 1 of the Act which may be amended by regulation. According to recent amendments, the Act also applies to compulsory trades under the *Ontario College of Trades and Apprenticeship Act, 2009* ("OCTAA") in the same manner and to the same extent as if a reference to a regulated profession were a reference to a compulsory trade. OCTAA regulates the Ontario College of Trades, which regulates over 150 trades, 22 of which are currently designated as "compulsory". Practicing in a compulsory trade requires certification. The Lieutenant Governor in Council has the regulatory authority to amend the Act as it concerns the effective administration and enforcement of the Act in relation to compulsory trades.

The Act sets out a general duty of fairness in respect of registration practices. It also establishes specific duties for regulated professions, such as providing information to applicants about registration practices, ensuring registration decisions are made within a reasonable time and providing an appeal process.

The Act provides for the appointment of a Fairness Commissioner. Among other duties, the Fairness Commissioner will assess the registration practices of regulated professions. Regulated professions will be required to review their registration practices on an on-going basis and to submit annual fair registration practice reports to the Fairness Commissioner. Audits will be conducted of each regulated profession every three years or at such times as the Fairness Commissioner may specify.

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The Fairness Commissioner is given the power to make compliance orders against a regulated profession. It is an offence to fail to comply with an order of the Fairness Commissioner.

The Act also establishes the Access Centre for Internationally Trained Individuals, known as "Global Experience Ontario" or "GEO", to provide information and assistance to internationally trained individuals and others.

Holocaust Memorial Day Act, 1998, S.O. 1998, c.25

The Act proclaims Yom ha-Shoah as determined by the Jewish lunar calendar as Holocaust Memorial Day.

Holodomor Memorial Day Act, 2009, S.O. 2009, c.7

The Act proclaims the fourth Saturday in November in each year as Holodomor Memorial Day.

***Ministry of Citizenship and Culture Act, R.S.O. 1990, c. M. 18*, in respect of activities and programs respecting citizenship and immigration**

This Act was created for a Ministry which was subsequently reconfigured.

By Order-in-Council, powers and duties under this legislation relating to citizenship were transferred to the Minister of Citizenship and Immigration. Powers and duties relating to culture were transferred to the Minister of Tourism, Culture and Sport.

The Act gives the Minister charge of the Ministry and responsibility for administration of its legislation. The Act allows the Minister to delegate statutory powers or duties to the Deputy Minister or to any employee of the Ministry. The Act's objectives include encouraging "full, equal and responsible citizenship among the residents of Ontario", recognizing "the pluralistic nature of Ontario society" and fostering "development of individual and community excellence, enabling Ontarians to better define the richness of their diversity and shared vision of their community".

By 2007 amendments, the Minister is empowered to establish, charge and refund fees to recover the costs of any services that are provided by the Ministry.

Remembrance Day Observance Act, 1997, S.O. 1997, c. 18

The Act declares two minutes of silence on Remembrance Day. Observance is to be voluntary.

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Vimy Ridge Day Act, 2010, S.O. 2010, c. 3

The Act proclaims April 9 in each year as Vimy Ridge Day. Canadian flags are to be flown at half-mast at the Legislative Building.

1.6 DETAILED FINANCIAL INFORMATION

MINISTRY OF CITIZENSHIP AND IMMIGRATION
Table 2: Combined Operating and Capital Summary by Vote

Votes/Programs	Estimates 2013-14 $	Change from Estimates 2012-13 $	%	Estimates 2012-13 * $	Interim Actuals 2012-13 * $	Actuals 2011-12 * $
OPERATING AND CAPITAL EXPENSE						
Ministry Administration Program	18,096,700	(258,300)	(1.4)	18,355,000	18,077,800	20,088,159
Citizenship and Immigration Program	118,251,200	(11,571,300)	(8.9)	129,822,500	139,822,500	133,215,605
Ontario Women's Directorate	18,356,200	124,000	0.7	18,232,200	18,232,200	17,766,122
Regional Services Program	6,711,700	-	-	6,711,700	6,711,700	6,464,685
Less: Special Warrants	-	-	-	-	-	-
Total Operating and Capital Expense to be Voted	**161,415,800**	(11,705,600)	(6.8)	**173,121,400**	**182,844,200**	**177,534,571**
Special Warrants	-	-	-	-	-	-
Statutory Appropriations	80,187	-	-	80,187	80,187	-
Statutory Appropriations - Amortization	2,000	-	-	2,000	2,000	65,968
Ministry Total Operating and Capital Expense	**161,497,987**	(11,705,600)	(6.8)	**173,203,587**	**182,926,387**	**177,600,539**
Consolidation & Other Adjustments	(57,500,000)	1,936,700	(3.3)	(59,436,700)	(61,193,500)	(69,399,263)
Total Including Consolidations	**103,997,987**	(9,768,900)	(8.6)	**113,766,887**	**121,732,887**	**108,201,276**
CAPITAL ASSETS						
Ministry Administration	1,000	-	-	1,000	1,000	-
Regional Services	1,000	-	-	1,000	1,000	-
Less: Special Warrants	-	-	-	-	-	-
Total Capital Assets to be Voted	**2,000**	-	-	**2,000**	**2,000**	-
Special Warrants	-	-	-	-	-	-
Statutory Appropriations	-	-	-	-	-	-
Total Assets	**2,000**	-	-	**2,000**	**2,000**	-

* Estimates for the previous fiscal year are re-stated to reflect any changes in ministry organization and/or program structure. Interim actuals reflect the numbers presented in the 2013 Ontario Budget.

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APPENDIX
ANNUAL REPORT
2012-13

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APPENDIX: ANNUAL REPORT 2012-13

The tables below illustrate the ministry's key strategies and results for the 2012-13 fiscal year.

"Jobs and Prosperity"	
Key Strategies	**Results Achieved**
Developing Ontario's first-ever Immigration Strategy and examining ways that immigration can best support Ontario's economic development and help new Ontarians find jobs.	MCI launched A New Direction: Ontario's Immigration Strategy on November 5, 2012. The strategy includes three broad objectives: • Attracting a skilled workforce and growing a stronger economy; • Helping newcomers and their families achieve success; and • Leveraging the global connections of our diverse communities. The strategy was informed by: • An Expert Roundtable on Immigration, chaired by Julia Deans, former CEO of CivicAction, and consisting of business leaders, academics, economists and immigration experts. • Stakeholder input, including consultations lead by the former Parliamentary Assistant to the Minister of Citizenship and Immigration; and • Research and analysis. MCI, in partnership with other ministries, is leading development of a phased implementation plan to achieve progress on the government's commitments.

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"Jobs and Prosperity"	
Key Strategies	**Results Achieved**
Leading the ongoing enhancement of OntarioImmigration.ca to link newcomers, prospective immigrants and employers who need information and resources.	In 2012-13, MCI led the ongoing enhancement of OntarioImmigration.ca. Since its launch in March 2006 as Ontario's online immigration hub, more than 17 million pages have been viewed from over five million visits. OntarioImmigration.ca has also sent over 10,000 responses to inquiries to the site. In 2012-13, achievements included: • Site traffic increased by 23 percent over the previous year, with 948,000 visits. • Approximately half of these visits originated from outside of Canada. • Mobile traffic increased by over 300 percent. Nearly one in ten visits were on a mobile device.
Connecting newcomers and employers through the Municipal Immigration Information Online Program (MIIO), and providing municipalities the opportunity to showcase their communities and provide relevant local information.	The Municipal Immigration Information Online Program has continued to connect newcomers and employers, and allowed municipalities to showcase their communities. MIIO is an award winning partnership with municipal governments; developing online tools and sharing innovative best practices to assist in attracting and integrating immigrants across Ontario. The 28 municipal immigration websites launched under the MIIO Program represent over 130 communities. Geographically, these projects represent over 90 percent of the landings to Ontario. In 2012-13, achievements included: • Launched new sites including Halton Region, Simcoe County and Northumberland County. • Launched expansion projects including Chatham Kent's Business matching site: www.ckbvp.ca • MIIO sites had over a million visits in 2012.

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"Jobs and Prosperity"	
Key Strategies	**Results Achieved**
	Development of an online collaboration tool for MIIO partners was developed and is currently in testing.
Delivering Ontario's Provincial Nominee Program (PNP) to help address the human resource needs of Ontario employers/investors and enhance the ability to attract international students.	In 2012-13, the Opportunities Ontario: Provincial Nominee Program continued to help address the human resources need of Ontario employers/investors. The program has met or exceeded its target of 1,000 nominees each of the last two years. Through the program, we are helping employers and investors attract and retain the highly skilled workers they need for today's knowledge-based economy. The program also makes it easier for the best and brightest international students to stay in Ontario so they can contribute to the economic growth of the province.
Working with partner ministries in the development of policies and programs that support newcomers' economic and social integration.	MCI continued to work with other ministries to support newcomers' economic and social integration. A New Direction: Ontario's Immigration Strategy was informed by intra-ministerial discussions to leverage expertise across government, and build a "whole of government" approach.
Implementing employment training and other initiatives to promote women's economic security.	In 2012-13, the Ontario Women's Directorate continued to invest in ongoing employment training and other initiatives across Ontario to promote women's economic independence and security, including: • Implemented the new Microlending for Women in Ontario program to help hundreds of low-income women build and grow their own businesses. • 218 low income women received training to secure higher paying jobs in the skilled trades and IT sectors.

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"Jobs and Prosperity"	
Key Strategies	**Results Achieved**
	• 545 women received training to develop new skills in order to find employment and ultimately, gain economic independence and security for themselves and their children.
Implementing recommendations from the Partnership Project report for the government to be more responsive, supportive and accessible to not-for-profit (NFP) organizations.	In 2012-13, the ministry continued to work to implement recommendations from the Partnership Project Report. The ministry convened the Partnership Forum, with representatives from the not-for-profit and corporate sectors, to provide feedback to the minister regarding the implementation of the Partnership Project recommendations as well as share ideas on future government action. The ministry is working to develop an NFP online channel hosted on the Service Ontario website that will provide a directory to government funding programs as well as legal and regulatory information. The ministry has invested in research on the NFP sector in Ontario to improve our understanding on its size, scope and contribution, and to support future policy and program development. The ministry is working with the Ontario Nonprofit Network under the Open for Business initiative to simplify and standardize the transfer payment process with community service organizations.
Partnering with the NFP sector through the Strategic Partnership Initiatives (SPI) program by: • Helping the NFP sector build capacity and encouraging volunteering through investing in projects that support sound management practices, diversity, and new solutions; and	In 2012-13, the ministry continued to partner with the NFP sector through Strategic Partnership Initiatives, including: • Change the World: Ontario Youth Volunteer Challenge, which engages 14 to 18-year olds each year in community volunteering events. In 2012 nearly 28,000 youth surpassed last year's totals by participating in 578 events across the province and donating nearly 124,000

Ontario

"Jobs and Prosperity"	
Key Strategies	**Results Achieved**
• Promoting greater awareness of the value of active citizenship and volunteering.	hours of their time. • The Youth Philanthropy Initiative promotes volunteerism to youth with academic and real world experience that demonstrates the importance of community engagement and volunteering. • DiverseCity: The Greater Toronto Leadership Project which is helping to change the face of volunteer leadership within the Greater Toronto Area to better reflect the diversity of the region, and to capitalize on skills, experiences, and commitment.
Recognizing the contributions Ontarians make to their communities and to the Province.	Each year, MCI's Honours and Awards Secretariat recognizes Ontarians who make the province a better place to live by: • Recognizing excellence; • Championing volunteerism; • Enhancing race relations and advancing human rights; • Honouring superlative acts of heroism; • Paying tribute to those who have fallen in the line of duty; • Commemorating Remembrance Day; • Promoting the valued work of seniors; and • Celebrating the outstanding achievements of Ontario public servants. In 2012-13, Ontario celebrated the Queen's Diamond Jubilee, and helped recognize outstanding community members with the Queen's Diamond Jubilee Medal.

Ontario

"Knowledge and Skills"	
Key Strategies	**Results Achieved**
Supporting Ontario Bridge Training programs for Internationally Trained Individuals to get licensed and find employment that uses their skills and experience.	In 2012-13, the ministry continued to support Bridge Training programs that help internationally trained individuals get licensed and find employment in which they can use their skills and experience. Bridge training programs provide the occupation-specific training, pre-employment services, and Canadian work experience opportunities that skilled newcomers need to continue their careers in Ontario. In 2012-13, over 7,000 internationally trained individuals accessed over 90 bridge training programs.
Supporting comprehensive, community-based settlement services for newcomers through the Newcomer Settlement Program.	In 2012-13, the ministry continued to support comprehensive, community-based settlement services for newcomers through the Newcomer Settlement Program. In 2012-13, 78 settlement agencies helped more than 80,000 newcomers get settled and connected with community services, housing, language, employment and job training. Services are offered in more than 90 languages and in more than 30 communities across the province. In 2012-13, the ministry issued a call for proposals to continue to support settlement services.
Through a Strategic Partnership with the Ministry of Training, Colleges and Universities (MTCU) and the Ontario College of Trades, Global Experience Ontario (GEO) will continue to	In 2012-13, Global Experience Ontario has continued to develop tools to assist pre and post-arrival internationally trained individuals

Ontario

"Knowledge and Skills"	
Key Strategies	**Results Achieved**
develop tools to assist pre and post-arrival Internationally Trained Individuals so that they have accurate information about working in the trades and non-health regulated professions.	so that they have accurate information about working in the trades and non-health regulated professions. Since 2006, GEO has helped more than 12,000 individuals. In 2012-13 approximately 1,800 internationally trained individuals received GEO services through one of 24 group presentations, one-to-one interviews, telephone or email support. In addition GEO delivered 26 training and information presentations to community agencies serving internationally trained individuals.
Enhancing Adult Non-Credit Language Training ESL/FSL programs to help newcomers acquire the language skills they need to integrate socially and economically.	In 2012-13, the ministry continued to enhance adult non-credit language training ESL/FSL programs to help newcomers acquire the language skills they need to help integrate socially and economically. In 2012-13, the ministry implemented province-wide instructor standards for the ESL program, electronic tracking of all courses and learners participating in ESL/FSL courses through HARTs, which is a jointly shared database system with the federal language training program.

Ontario

"Knowledge and Skills"	
Key Strategies	**Results Achieved**
Ensuring that immigrants have the opportunity to fully utilize their skills within the Ontario labour market as quickly as possible by supporting the implementation of the: • Pan-Canadian Framework for the Assessment and Recognition of Foreign Qualifications; and • *Fair Access to Regulated Professions Act, 2006.*	In 2012-13, the ministry worked to ensure that immigrants have the opportunity to fully utilize their skills within the Ontario labour market as quickly as possible by: • Continuing to support the Office of the Fairness Commissioner, which released its Fair Way to Go Report in January 2013; and • Actively participating in the implementation of the Pan-Canadian Framework for the Assessment and Recognition of Foreign Qualifications. The Framework is a public commitment by federal, provincial and territorial governments to improve foreign qualification assessment and recognition systems across government.

The ministry implemented a wide range of innovative initiatives that support the government's *Domestic Violence and Sexual Violence Action Plans* and the *Strategic Framework to End Violence Against Aboriginal Women*, including:

"Stronger, Safer Communities"	
MCI's Key Strategies for 2012-13	**Results Achieved**
Training and resources for service providers in the health, education, justice and social services sectors to improve their skills in identifying and supporting women experiencing violence	Since the launch of the program, over 28,000 professionals working in the community, health, education and justice sectors have received training to improve their capacity to identify and support an abused woman.

Ontario

"Stronger, Safer Communities"	
MCI's Key Strategies for 2012-13	**Results Achieved**
Neighbours, Friends and Families campaigns in workplaces and in Aboriginal, French language, immigrant and refugee communities throughout Ontario	Campaigns have been implemented in over 220 communities, including workplaces, Aboriginal, Francophone and immigrant and refugee communities.
Public education campaigns related to sexual violence, to change attitudes and mobilize communities to stop sexual violence before it happens	A new campaign, Draw the Line/Traçons-les-limites, was implemented across Ontario, aimed at changing attitudes about sexual violence. A resource guide was developed in collaboration with stakeholders and disseminated throughout the province, to assist Ontario's colleges and universities in their ongoing efforts to prevent and respond to sexual violence on campuses.
Expansion of the Language Interpreter Services program for victims of sexual violence including victims who have been sexually exploited through human trafficking and victims who are Deaf or hard of hearing	Language Interpreter Services were expanded throughout Ontario to increase services to new target groups. The program supported the delivery of more than 3,000 hours of interpreter services to 370 victims of sexual violence and human trafficking and, also, provided sign language interpretation services to victims who are Deaf or hard of hearing. Developed training curriculum on sexual assault and human trafficking, and trained over 450 interpreters. Increased support to Sexual Assault Centres by providing instant phone interpretation to their crisis lines.

Ontario

"Stronger, Safer Communities"	
MCI's Key Strategies for 2012-13	**Results Achieved**
Training programs that strengthen the leadership skills of Aboriginal women	476 Aboriginal women participated in training to strengthen their leadership through the OWD's Building Aboriginal Women's Leadership Program. 132 Aboriginal women were trained as facilitators to provide community leadership for the Kanawayhitowin: Taking Care of Each Other's Spirit Campaign to increase awareness about, and prevent family violence.

Note: Results for the Pan/Parapan American Games Secretariat will be reported in the Ministry of Tourism, Culture and Sport Results-based Plan Briefing Book.

Table 1: Ministry Interim Actual Expenditures 2012-13

	Ministry Interim Actual Expenditures ($M) 2012-13
Operating [1]	121.7
Capital	0.0
Staff Strength (as of March 31, 2013)	274.8 [2]

Note 1: Operating total includes (61.2M) in consolidation adjustments.

Note 2: Excludes seasonal, students and leaves of absence.